

Appendix A – George H Carnall Leisure Centre Public Consultation Results

Summary of the public consultation in relation to George H Carnall Leisure Centre (GHC) undertaken May 2019.

1. The Consultation

- 1.1. The consultation took place from w/c 13th 2019 to w/e 7th June with an email address set up to receive feedback and two public drop-in events at GHC and Urmston Library respectively.
- 1.2. Blank questionnaires and a 'ballot box' to receive completed questionnaires were in situ at the reception at GHC throughout the consultation period.
- 1.3. The consultation was promoted via a poster campaign at all Trafford Leisure Centres and on both the Trafford Council and Trafford Leisure websites and a press release was issued w/c 13th May 2019.
- 1.4. The public were asked for their ideas on the future of the site and were provided with maps of the site showing the red line boundary and plans for the refurbishment of ULC.

2. The Feedback Received From The Public

- 2.1. Circa 500 responses were received during the consultation and although these may not have all been unique responses, it shows that there is a strong feeling from the community about the future use of the GHC site.
- 2.2. Figure 1 below shows the words received to the email address set up to receive feedback. The larger the word the more it was used. As can be seen the key themes focus on the local area, the use of and need for the facility as well as access to GHC. The activity specifically mentioned via email was squash. The other key theme was the Health and Wellbeing benefits of the facilities and the potential cost impact of services should these facilities no longer be made available.



Figure 1: The most used words received by the email set up to capture electronic feedback.

3. The Feedback Received - Open Or Closed

3.1. Figure 2 below shows that 99% of the responses stated that they want GHC to remain open.

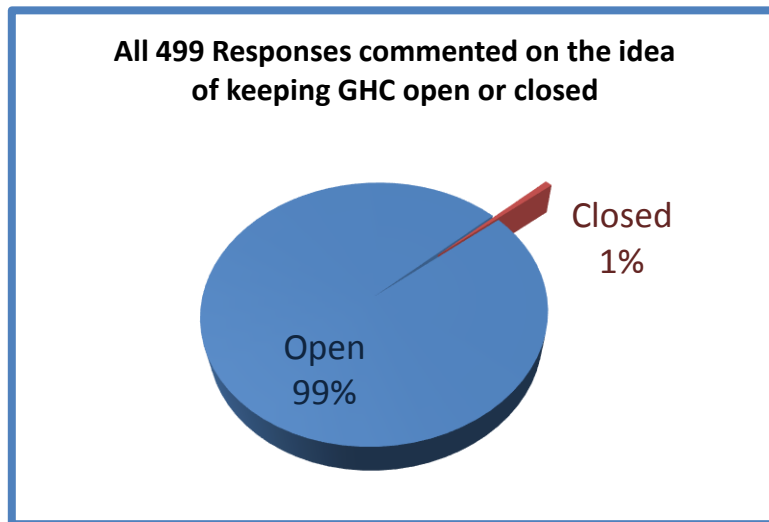


Figure 2: Percentage of responses stating if they want GHC to remain open or close

4. The Feedback Received – Accessibility And Capacity

- 4.1. Figure 3 below shows that circa 250 responses focused on the accessibility and capacity of GHC and ULC. Of these responses, positive comments were received in relation to GHC's accessibility in terms of bus route and motorway and car parking and negative comments were received in relation to the current car parking and current capacity at ULC.
- 4.2. Although the ULC redevelopment plans were available at the consultation drop-in events, it is clear that the perception of ULC is that it is well used. It is also worth noting that the car parking capacity at ULC will increase by working in partnership with Flixton Girls High School and the capacity internally will increase with the larger fitness suite and introduction of appropriately sized studios and wet and dry change.

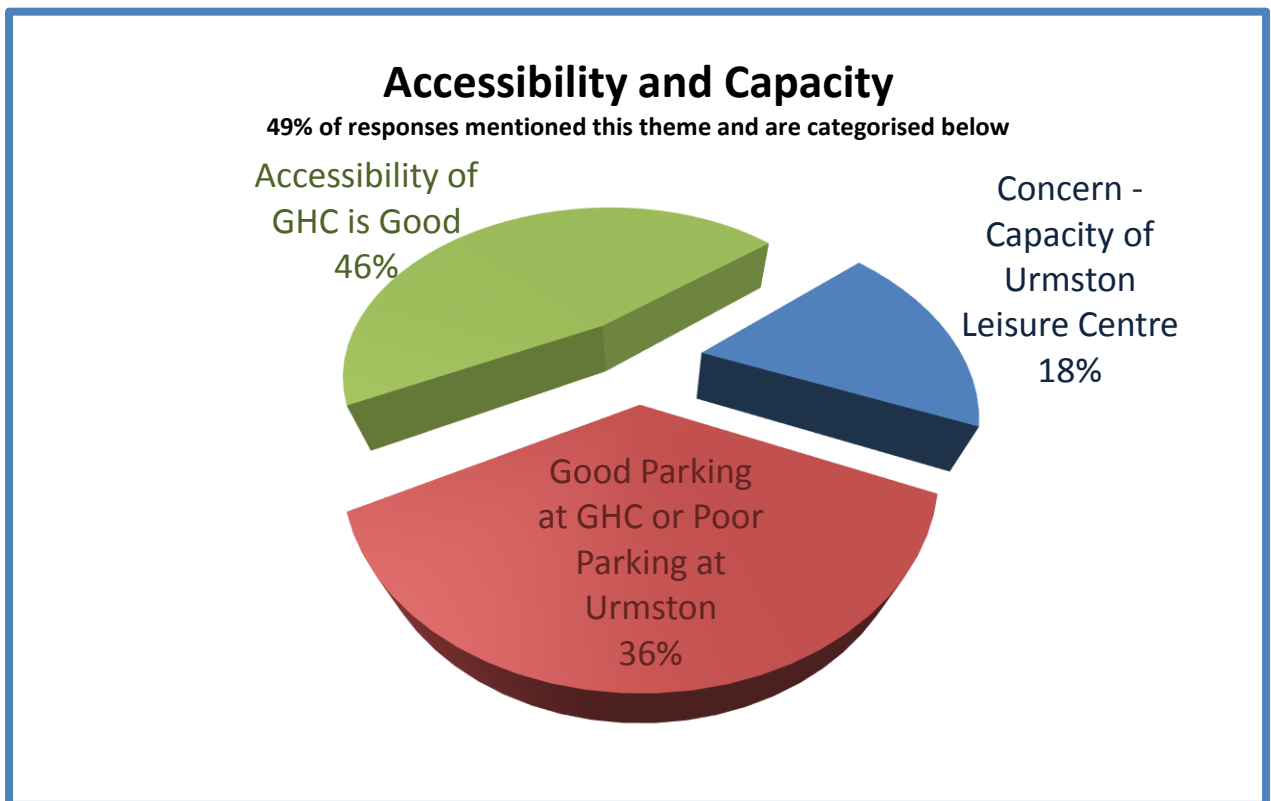


Figure 3: Percentage of responses related to accessibility and capacity

5. The Feedback Received – Activities

- 5.1. Figure 4 below shows the breakdown of requested activities in relation to sports halls and courts.
- 5.2. There were circa 200 responses on this theme with 41% focused on racket sports. Specific comments were received around having outdoor courts for tennis, keeping the squash provision as ULC does not have squash courts and continuing to allow badminton in the sports hall as the perception is the badminton courts at ULC are at maximum usage.
- 5.3. 38% of responses focused on the provision of Gymnastics and Trampolines as well as the classes provided including Pilates, Yoga, Dance and Fitness. There were a number of

comments stating that currently classes at GHC were over-subscribed and some customers were booking on to classes online at 00:01 to ensure that they were able to take the class.

5.4. The other key theme was linking up with the local school in terms of football and sports hall provision.

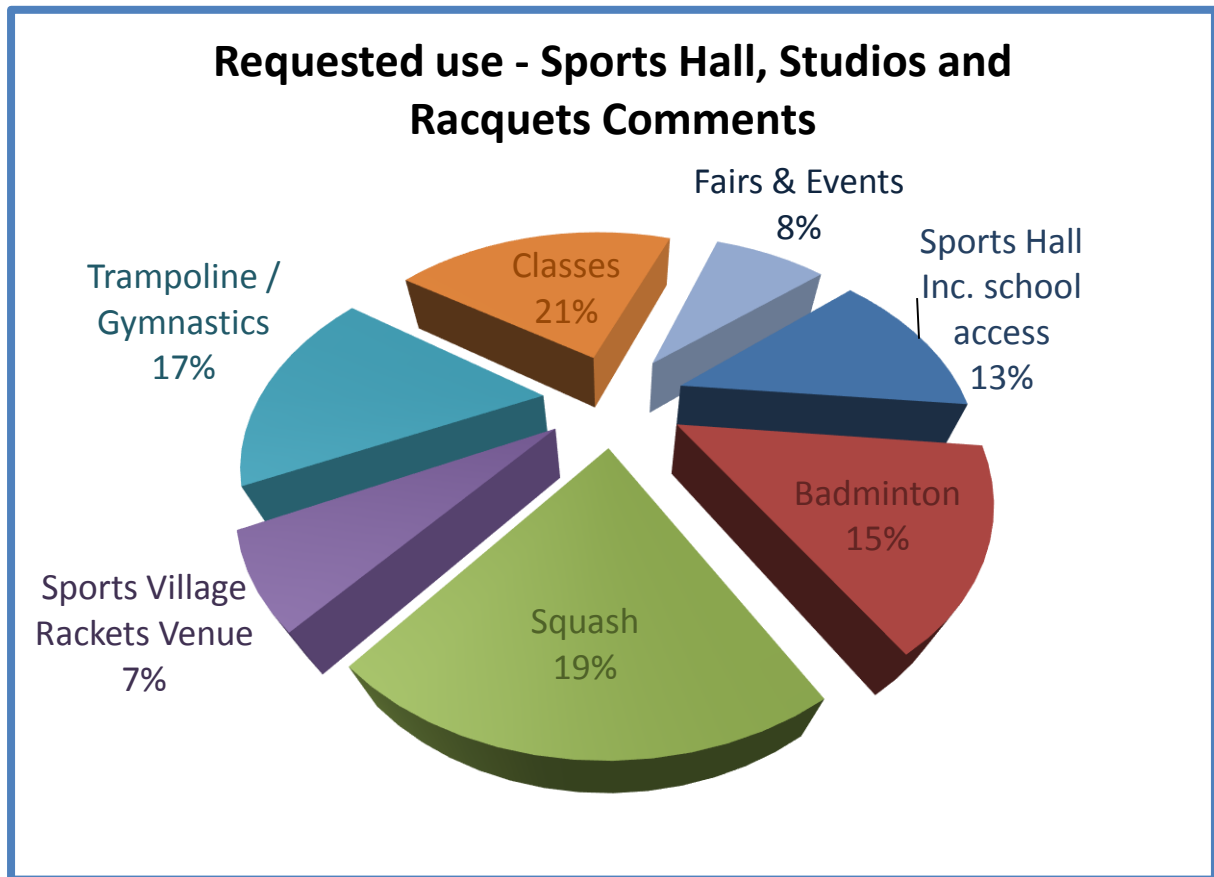


Figure 4: The breakdown of activities requested or prioritised in the responses

6. The Feedback Received – Food And Beverage

6.1. Figure 5 below show the range of responses in relation to food and beverage possibilities at GHC. There were circa 100 responses in relation to this theme.

6.2. A key theme that came out was the community and social aspect that respondents would like to see in the locality and specifically at GHC with 53% specifically mentioning this.

6.3. On top of the 53% mentioning the community and social aspect, another 10% mentioned the option of soup kitchens and a foodbank.

6.4. 24% of the responses focused on healthy eating options and a good Wi-Fi connection, whilst 10% focused on having a bar available with the secondary aspect of the social side of playing sports mentioned.

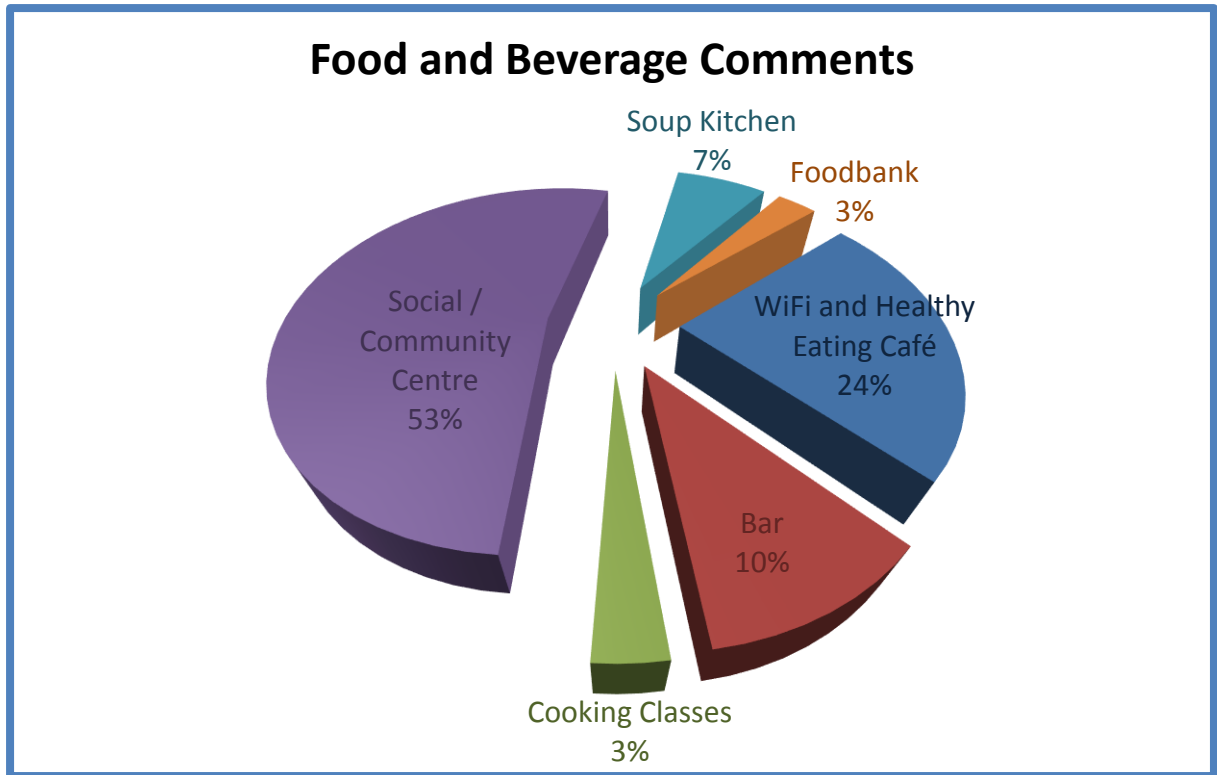


Figure 5: The breakdown of responses in relation to food and beverage

7. The Feedback Received – Other Key Themes

7.1. There were other key themes that came out of the drop in events and the responses to the paper survey. These can be seen in figure 6 below and focuses on facilities requested by the respondents, health and wellbeing that the facility brings to the community and the aspect of maintenance being required.

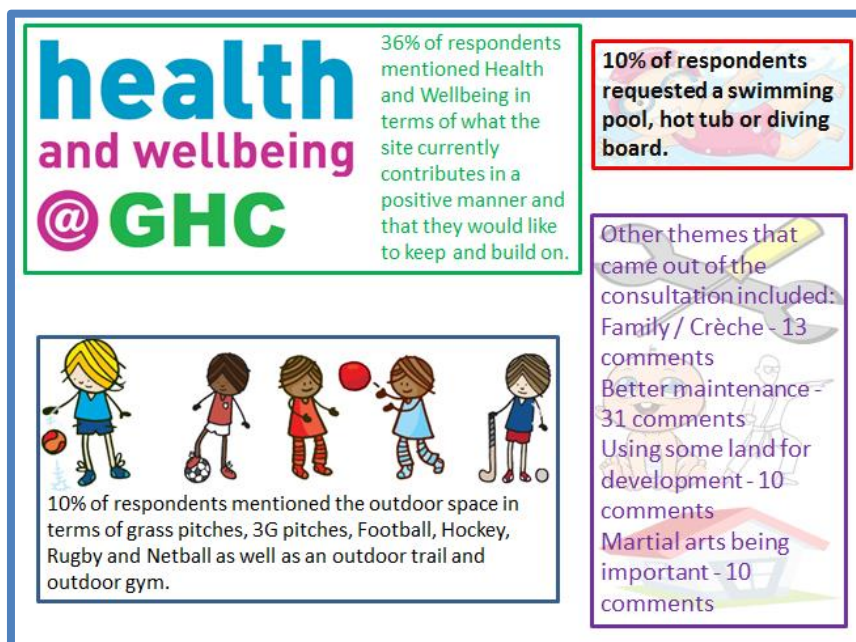


Figure 6: Other comments